

MYLIMS Officially Opened Announcement

Dear ITTC clients,

First of all, thanks a lot for supporting IKEA business, and thanks a lot for your long-term cooperating with ITTC!

ITTC has been officially operating for 8 years, started from 2010. During these years, our testing volume has been increased from 15,000/year to 207,000/year, and ITTC has been regarded as one of the successful business model in IKEA, your supporting is definitely an important part of our successes!

With the rapid growth of testing volume, we had to recruit more and more staffs to handle incoming orders, it gave us big pressure on cost control and lead to less efficient as well. To secure low cost operation and low price testing service, in 2015 we started to develop an online order system - MYLIMS, and launched the demo version for pilot in the middle of 2016. In the pilot period, it's been proofed that MYLIMS can simplify the process to save time, provide transparent order status information for trace, reduce paper use to be more sustainable. Furthermore, you will have a permanent test reports archiving database without storage limit, and it can be managed by yourself in a safe and convenient way.

After 18 months of improving, we are happy to announce that ITTC online order system – MYLIMS is officially opened for registration from 1st of January 2018! No matter IKEA supplier or sub-supplier, inter-group company or external, old client or new client, you are welcome to put your test order online! Please go to <https://www.ittc-lab.biz/mylims> for registration.

Our ambition is to totally replace traditional paper test application forms by this e-commerce channel from 1st of September 2018. In the transition period from 1st of Jan to 31st of Aug, please take your time and put your test orders through this system as many as possible, we need your feedback because it's developed for you and your voice matters.

To better support you to use MYLIMS, we have assigned Chester Xu (chester.xu@ikea.com; +86 4009202121) as the solution owner, please don't hesitate to contact him if you have any question of using MYLIMS system.

Look forward to improving our efficiency in 2018! Happy New Year!

Anthony Sun

Business Navigation & Operations Manager

IKEA Test Lab & Training Centre